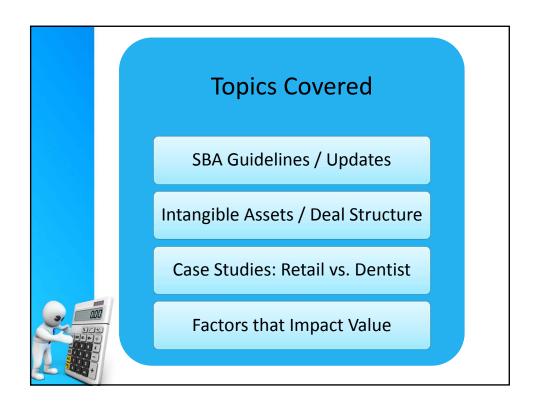


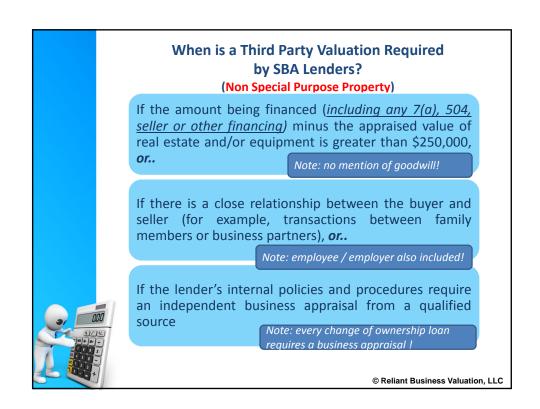
### Neal Patel, CBA, CVA



- Neal Patel, CBA, CVA is the Principal of Reliant Business Valuation, a business valuation and equipment appraisal firm specialized in SBA related valuations nationwide.
- ➤ Recipient of Coleman Report's '2017 Emerging Leader Award'
- > Our firm currently works with over 150 SBA lenders around the nation.
- Certified Business Appraiser through the Institute of Business Appraisers (IBA) (ex-Chair of the Board of Governors)
- Certified Valuation Analyst through the National Association of Certified Valuators and Analysts (NACVA).







### Who is a "qualified source" as per the SBA?

- (a) Accredited Senior Appraiser (ASA)
- (b) Certified Business Appraiser (CBA)
- (c) Accredited in Business Valuation (ABV)
- (d) Certified Valuation Analyst (CVA)
- (f) Business Certified Appraiser (BCA)
- (e) Accredited Valuation Analyst (AVA)\*

  \*(the AVA designation was merged with CVA and dropped)



NOTE: CPA is not considered a "qualified source" he/she also has an ABV credential.

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# Special Purpose Property SOP 50 10 5(J) – pg. 197

A Special Purpose Property is defined in the SOP as "a limited-market property with a unique physical design, special construction materials, or a layout that restricts its utility to the specific use for which it was built."



	Examples of Special Purpose Pro	operties (pg. 261 SOP 50 10 5(J))
	Amusement parks	
	Bowling alleys	Mines
	Car wash businesses	Museums
	Cemeteries	Nursing homes, inc. assisted living facilities
	Clubhouses	Oil wells
	Cold storage facilities	Quarries, including gravel pits
	Dormitories	Railroads
	Farms, including dairy facilities	Sanitary landfills
	Hospitals, surgery centers, urgent care centers and other health or medical Facilities	Service centers (e.g., oil and lube, brake or transmission centers) with pits and in ground lifts
	Funeral homes with crematoriums	Sports arenas
	Gas stations	Swimming pools
	Golf courses	Tennis club
4	Hotels, motels, and other lodging facilities	Theaters
5	Marinas	Wineries

## **Special Purpose Properties**

- "...the lender must obtain an independent business valuation performed by a <u>Certified</u> <u>General Real Property Appraiser</u>." Additionally,
  - The business valuation must allocate separate values to the individual components of the transaction including land, building, equipment and intangible assets.
  - The Certified General Real Property Appraiser must have completed no less than four going concern appraisals of equivalent special use property as the property being appraised, within the last 36 months, as identified in the qualifications portion of the Appraisal Report.
  - Each business valuation assignment <u>under this section</u> must be... in compliance with current USPAP guidelines.



## Alert: SOP 50 10 5(J) pg. 174

(effective Jan 1, 2018)

# Minimum equity injection requirements for certain Applicants or loans:

- (i) Resulting in a new owner (complete change of ownership): SBA considers an equity injection of at least 10 percent of the total project costs\* to be necessary for such change of ownership transactions.
- (ii) Seller debt may not be considered as part of the equity injection unless it is on full standby for the life of the SBA loan and it does not exceed half of the required equity injection.



\*Project costs: all costs required to complete the change of ownership, regardless of the source of funds

\*\*Term W/C included, operating LOC excluded

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## Alert: SOP 50 10 5(J) pg. 134

(effective Jan 1, 2018)

**NEW:** If any of the loan proceeds will be used to finance intangible assets, the amount must be specifically identified in the Use of Proceeds section of the application and the Authorization.



# **Intangible Assets: SOP Definition**

SOP 50 10 5(J) pg. 134

The value of the intangible assets is determined by...the value of the business as identified in the business valuation minus the sum of the working capital assets and the fixed assets being purchased.

In other words:

intangible assets =
business value - (working capital\* + fixed assets)

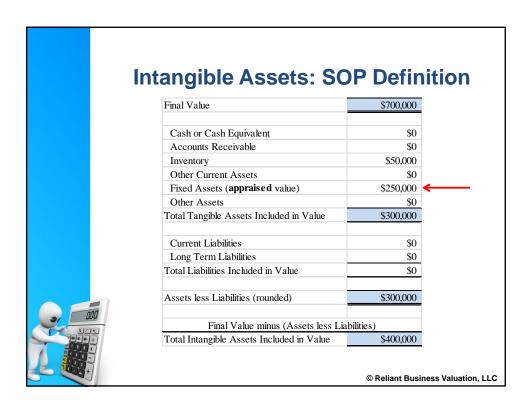
\*Working Capital = Current Assets - Current Liabilities

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## **Intangible Assets: SOP Definition**

Final Value	\$700,000
Cash or Cash Equivalent	\$0
Accounts Receivable	\$0
Inventory	\$50,000
Other Current Assets	\$0
Fixed Assets (net book value)	\$100,000
Other Assets	\$0
Total Tangible Assets Included in Value	\$150,000
Current Liabilities	\$0
Long Term Liabilities	\$0
Total Liabilities Included in Value	\$0
Assets less Liabilities (rounded)	\$150,000
Final Value minus (Assets less Li	iabilities)
Total Intangible Assets Included in Value	\$550,000





ı	ntangible Assets: SO		ition
	Final Value	\$600,000	
	Cash or Cash Equivalent	\$0	
	Accounts Receivable	\$0	
	Inventory	\$50,000	
	Other Current Assets	\$0	
	Fixed Assets (appraised value)	\$250,000	←
	Other Assets	\$0	
	Total Tangible Assets Included in Value	\$300,000	
	Current Liabilities	\$100,000	
	Long Term Liabilities	\$0	
	Total Liabilities Included in Value	\$100,000	
	Assets less Liabilities (rounded)	\$200,000	
	Final Value minus (Assets less Liabi	ilities)	
2	Total Intangible Assets Included in Value	\$400,000	

### **Important Reminder: Transaction Type**

The following paragraph was moved up to the top of the Business Valuation Requirements section, most likely due to the importance of its contents.

SOP 50 10 5(J) States: "The scope of work should identify whether the transaction is an asset purchase or stock purchase and be specific enough for the individual performing the business valuation to know what is included in the sale (including any assumed debt)."



 All assets <u>and</u> liabilities that are included in the final transaction must be included in the business valuation. This is similar to the basic concept of "comparing apples to apples".

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### **Important Reminder: Transaction Type**

SOP 50 10 5(J) States: "The scope of work should identify whether the transaction is an asset purchase or stock purchase and be specific enough for the individual performing the business valuation to know what is included in the sale (including any assumed debt)."

- It all depends on how the deal is structured!
- Asset Purchase Typically FF&E, Goodwill and Inventory, but it can include other assets or liabilities.
- Stock Purchase Typically all assets and liabilities, but it can exclude specific assets or liabilities.



# The value of a business includes:

Cash Flow x Multiple = Asset Value  $$215,000 \times 3.0 = $650,000$ 

- The value above includes:
  - all operating assets (FF&E)
  - all intangible assets (goodwill)



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# Important Reminder: Transaction Type Example 1

Enterprise value derived from	m previous slide
Enterprise Value	\$650,000
+ Inventory	\$50,000
= EV + Inventory	\$700,000
If transaction includes \$50M	A/R
+ Accounts Receivable	\$50,000
	\$750,000
If transaction also includes \$5	50M A/P
- Accounts Payable	-\$50,000
	\$700,000



# Important Reminder: Transaction Type Example 2

Enterprise Value	\$650,000
If transaction includes \$200	M in Target NWC
+ Current Assets	\$250,000
- Current Liabilities	-\$50,000
= Net Working Capital	\$200,000
Value includes Net Working	Capital
+ Value incl. NWC	\$850,000
At closing, NWC balance sho	uld be confirmed.

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# Alert: SOP 50 10 5(J) pg. 175

(effective Jan 1, 2018)

Minimum equity injection requirements for... Change of ownership between existing owners ("partner buyout"):

- The pro-forma equity position after the change of ownership must be at least 10 percent of the total assets.
- 2) Otherwise, the remaining owner(s) must provide an additional equity injection that will result in at least a 10 percent net worth (maximum pro forma debt-to-worth ratio of 9:1).



# **Alert: SBA Notice 5000-17057**

(effective April 3, 2018)

In order for a 7(a) loan to finance greater than 90% of the purchase price of a partner buyout: :

- Remaining owner(s) must certify that he/she has been actively participating in the business and held the same ownership interest for at least the past 24 months (Lender must retain evidence in the loan file); and
- The business balance sheets for the most recent completed fiscal year and current quarter must reflect a debt-to-worth ratio of no greater than 9:1 prior to the change in ownership

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Can the owner's existing equity in the business be used to satisfy the 10% "equity requirement"?

- Example: 10% partner is buying out a 90% partner's ownership interest, resulting in 100% ownership vesting in the purchaser.
- The business valuation reflects a pre-sale stock value equaling \$1,000,000
  - value includes all assets (\$300,000 Cash, AR, Inventory and \$300,000 liabilities (pre-sale))

(My Interpretat	ion ( <i>sub</i>	ject to SBA c	larifica
	CURRENT	PROFORM	
Assets	COLLILLIA	1 1101 011	PostClosin
Cash	\$ 100,000		\$ 100,00
Accounts Receivable	\$ 100,000		\$ 100,00
Inventory	\$ 100,000		\$ 100.00
Other	\$ -		\$ -
Total Current Assets	\$ 300,000		\$ 300.00
Fixed Assets	\$ 50,000	FULLY DEPRECIATED	\$ -
Accum. Depr.	\$ (50,000)		\$ -
Net Fixed Assets	\$ -		\$ -
Intangible Assets	\$ -	APPRAISED	\$ 1,000,00
Other LT Assets	\$ -		\$ -
Total Assets	\$ 300,000		\$ 1,300,00
Liabilities			
ST Debts / Notes Payable	\$ -		\$ -
Accounts Payable	\$ 300,000		\$ 300,00
Accrued Expenses	\$ -		\$ -
Other Current Liabilities	\$ -		\$ -
Total Current Liabilities	\$ 300,000		\$ 300,00
SBA Debt for Change of Ownership	\$ -	NEW DEBT	\$ 900,00
SBA Debt for Working Capital	\$ -	NEW DEBT?	
SBA Debt for Closing Costs	\$ -	NEW DEBT?	
Total Liabilities	\$ 300,000		\$ 1,200,00
Retained Earnings	\$ -	IONIODE NEOLENIE	\$ -
Treasury Stock	\$ -	IGNORE NEGATIVE	\$ -
Total Net Worth	\$ -		\$ 100,00
Total Liabilities & Net Worth	\$ 300,000		\$ 1,300,00
			, ,,,,,,
		Equity	\$ 100.00
		Total Assets	\$ 1,300,00

### **Other SBA Rules**

- Earn-outs are NOT permitted
  - Not stated in SOP, but confirmed by SBA
  - Reverse Earn Out?
- Seller note CAN be bifurcated
  - 10% Buyer down payment required
  - Buyer injection: 5%, Seller holds 15%
  - Seller note #1: 5% (fully standby for term of loan)
  - Seller note #2: 10% (payments can start on day 1)
- Seller's Involvement Post-Sale
  - 2. The seller may not remain as an officer, director, stockholder or key employee of the business. (13 CFR §120.130) (If a short transitional period is needed, the small business may contract with the seller as a consultant for a period not to exceed 12 months including any extensions.)
  - Industry consensus: no seller involvement at all after 12 months.

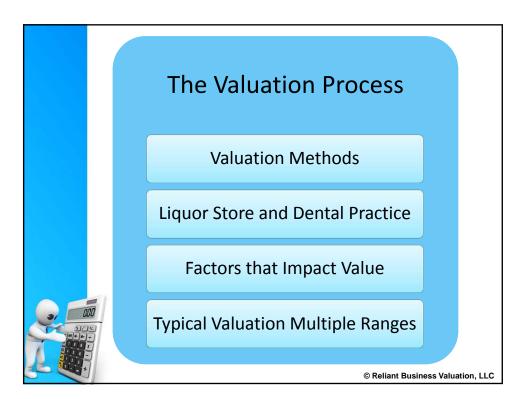


### **Equipment Appraisals**

- When ordering an equipment appraisal, always request both standards of value:
  - Fair Market Value
    - · No time restriction to sell assets
    - FMV of equipment can be used in Business Valuation in lieu of Net Book Value
  - Orderly Liquidation Value
    - Approx. 90-120 Days and typically 65% of Fair Market Value
  - Also ask the equipment appraiser to <u>separately</u> <u>allocate aggregate values</u> of machinery/equipment and furniture/fixtures



Collateral requirements discussed on sbavalue.com





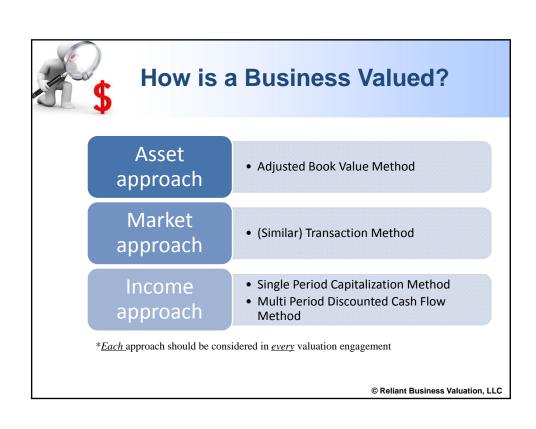
### **Business Valuation Basics**

#### Standard of Values:

- Fair Market Value:
  - Hypothetical, willing/able buyer and sellers, under no compulsion to act, having reasonable knowledge of all facts, acting at arm's length
- Investment Value: (typically higher than FMV)
  - The value to a particular buyer based on individual investment requirements and potential synergies (intrinsic value)









# **How are Values Reconciled?**

100% Control Interest in the Company							
	Weighted						
Valuation Method:	Value	Level	Estimate				
Asset Approach							
Adjusted Book Value Method	644,000						
(No Discounts or Premiums)	-						
Adjusted Value	644,000	0%	-				
Market Approach							
Direct Market Data Method - Weighted Value	1,717,400						
(No Discounts or Premiums)	-						
Adjusted Value	1,717,400	60%	1,030,440				
Income Approach							
Capitalization Method - Control Adjusted	1,665,000						
Less: Illiquidity Discount	(57,950)						
Adjusted Value	1,607,050	40%	642,820				
Value - 100% Interest in Company		100%	1,673,260				
Times Interest to be Valued			x 100%				
Value Conclusion - 100% Interest in Company			1,673,260				
Value Conclusion - 100% Interest in Company (	Rounded)		\$ 1,670,000				



# **Using the Market Approach**

- Market Approach is the most frequently used appraisal method for small businesses (sales less than \$2 - \$3 million)
  - Price / **Earnings** multiple
    - Apply a multiple to the earnings

Earnings (SDE)	\$ 250,000
Price / Earnings Multiple	4
Value	\$1,000,000



# **Using the Market Approach**

- Price / Sales multiple
  - Apply a multiple to the sales

Sales	\$ 1	1,000,000
Price / Sales Multiple		0.7
Value	\$	700,000

• The Price / Sales approach does not take into consideration many variable expenses that can impact the cash flow (rent, COGS, salaries, etc.), so this multiple is relied upon infrequently.

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# **Pitfalls of Price/Revenue Multiples**

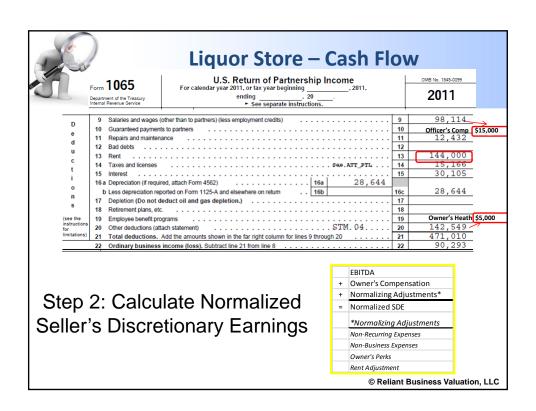
Dental Pr	acti	ice - Scen	aric	1		
Revenue			\$1	L,000,0	000	100.0%
Operating Expenses:						
Owner's Compensation (inc. tax)			150,0	000	15.0%	
Staff Compensation (inc	. ta	ıx)		290,0	000	29.0%
Lab Fees			70,0	000	7.0%	
Rent			60,000			6.0%
Clinical Supplies		60,000			6.0%	
Other Misc. Expenses			170,000			17.0%
<b>Total Operating Expenses</b>	•			800,0	000	80.0%
Net Income (EBITDA)			\$	200,0	000	20.0%
Add: Owner's Compens	atic	n		150,0	000	
Seller's Discretionary Ear	nin	gs (SDE)	\$	350,0	000	35.0%
			M	ultiple	١	/alue
Value based on SDE	\$	350,000		2.0	\$ 7	700,000

Value based on Revenue \$ 1,000,000 0.7 \$ 700,000

\$ Pitfalls	of Price	/Reve	en	ue	ľ	⁄Iult	iples		
	Dental Pra	actice - Scen	ario	2					
Revenu	ie		\$1	,000,0	00	100.0%			
Operati	ing Expenses:								
	r's Compensation	(inc. tax)		150,0	00	15.0%			
Staff (	Compensation (inc	. tax)		350,0	00	35.0%			
Lab Fe	Lab Fees			70,0	00	7.0%			
Rent				60,0	00	6.0%			
Clinic	al Supplies			100,0	00	10.0%			
Other	Misc. Expenses			170,0	00	17.0%			
Total O	perating Expenses			900,0	00	90.0%			
Net Inc	ome (EBITDA)		\$	100,0	00	10.0%			
Add: 0	Owner's Compens	ation		150,0	00				
Seller's	Discretionary Ear	nings (SDE)	\$	250,0	00	25.0%			
			M	ultiple		Value			
Value b	ased on SDE	\$ 250,000		2.0	\$	500,000			
Value b	ased on Revenue	\$ 1,000,000		0.7	\$	700,000			
						© Relian	t Business	Valuatio	n, LLC

Liquor Store – LLC						
	Form 1065 Department of the Treasury Internal Revenue Service	U.S. Return of Partnership Income For calendar year 2011, or tax year beginning, 2011, ending, 20, See separate instructions.		OMB No. 1545-0099		
I n c o m	reported on Form(s) 1 b Gross receipts or sale c Total. Add lines 1a an d Returns and allowanc (see instructions) e Subtract line 1d from 2 Cost of goods sold (al 3 Gross profit. Subtract 4 Ordinary income (loss	diparty payments (including amounts   1a   1a   15   16   12   17   18   19   19   19   19   19   19   19	81 34 3 4	479,147		
	7 Other income (loss) (a 8 Total income (loss)	orm 4797, Part II, line 17 (attach Form 4797)  ttach statement) STM. 02.  Combine lines 3 through 7  ther than to partners) (less employment credits)	6 7 8	82,156 561,303 98,114		
D e d u	10 Guaranteed payment 11 Repairs and maintena 12 Bad debts 13 Rent	•	10	12,432		
c t i	14 Taxes and licenses 15 Interest 16 a Depreciation (if require		14	15,166 30,105 28,644		
n S (see the		educt oil and gas depletion.)	17	·		
instructions for limitations)		ach statement)	20	142,549 471,010 90,293		

		<b>Liquor Store</b>	– Cash Flo	w
A	Form <b>1065</b>	U.S. Return of Partners For calendar year 2011, or tax year beginning	hip Income	OMB No. 1545-0099
	Department of the Treasury Internal Revenue Service	ending, 2  ► See separate instruct	20	2011
	9 Salaries and wa	ages (other than to partners) (less employment credits)		98,114
e	10 Guaranteed pa			0
d	11 Repairs and ma 12 Bad debts .	aintenance		1 12,432
u	12 Bad debts .			3 144,000
c	14 Taxes and licer	ises		4 15,166
t	15 Interest		, ,	30,105
,	16 a Depreciation (if	required, attach Form 4562)	16a 28,644	
n		on reported on Form 1125-A and elsewhere on return	16b 16	
s	17 Depletion (Do 18 Retirement plan	not deduct oil and gas depletion.)		8
(see the	19 Employee bene			9 Amortization \$40,000
instructions for		ns (attach statement)		142,549
limitations)	21 Total deduction	ons. Add the amounts shown in the far right column for lines	9 through 20 2	471,010
	22 Ordinary busi	ness income (loss). Subtract line 21 from line 8		90,293
		tep 1: Calculate	EBITDA	<b>\</b>
			ć 00.00	22
	Net	ncome (loss) from financials	\$ 90,92	23
	Add:	Interest	\$ 30,10	05
	Add:	Taxes	\$ -	
	Add	Depreciation	\$ 28,64	14
		Amortization	\$ 40,00	
		DA (unadjusted)	\$ 189,67	
		(		t Business Valuation. LL0





### **Typical Add-backs**

Owner(s) compensation (over/under compensated)

Manager's Salary (if absentee owned) or Family Salaries (supported by W2's)

Related payroll taxes, benefits, profit sharing

#### Other Discretionary expenses:

- Spouse's Compensation (if not involved in business)
- Personal auto

#### Nonrecurring items or events:

- Non recurring legal fees
- · Non recurring consulting fees paid to previous owner

Unrelated income / pass through income

Transactions with affiliate(s) (i.e. arm's-length)

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# **Add-backs Not Generally Accepted**

Advertising / Marketing (difficult to know how much revenue was generated)

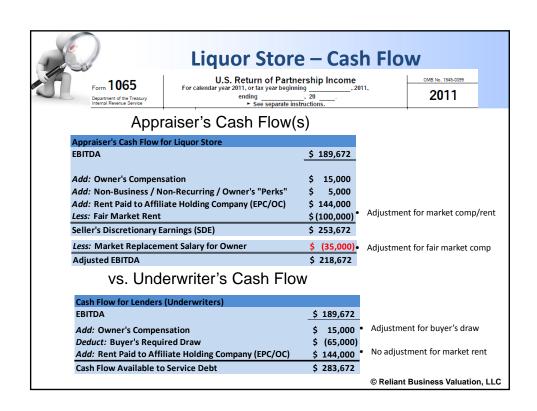
Full Rent – If real estate is owned by the business owner, the rent must be normalized to market rates

Adjusting expenses such as Cost of Goods Sold or Salaries to Industry (RMA) Averages

Synergistic Add-backs – certain expenses that may change when a specific buyer takes over

Travel Expenses and Meals/Entertainment Expenses (in most cases)

	)	Liquor Store – Ca	sh Flov	V
A	1005	U.S. Return of Partnership Incom	ne L	OMB No. 1545-0099
	Form 1065 Department of the Treasury Internal Revenue Service	For calendar year 2011, or tax year beginning, 20  > See separate instructions.	_, 2011,	2011
	9 Salaries and wage	es (other than to partners) (less employment credits)	9	98,114
D	10 Guaranteed paym		10	Officer's Comp \$15,0
e	11 Repairs and main	tenance	11	12,432
ů l	12 Bad debts		12	
c	13 Rent		13	144,000
t	14 Taxes and license	S	ATT_PTL 14	30,105
1	15 Interest	guired, attach Form 4562)	28,644	30,105
o		reported on Form 1125-A and elsewhere on return 16b	20,044 16c	28,644
n		ot deduct oil and gas depletion.)	17	20/011
s	18 Retirement plans,	etc	18	
(see the instructions	19 Employee benefit	programs	19	Owner's Heath \$5,0
for	20 Other deductions			142,549
limitations)		s. Add the amounts shown in the far right column for lines 9 through 20 ess income (loss). Subtract line 21 from line 8	21	471,010 90.293
		ser's Cash Flow for Liquor Store		
	EBITDA		\$ 189,672	
		wner's Compensation	\$ 15,000	
	Add: N	on-Business / Non-Recurring / Owner's "Perks"	\$ 5,000	
	Add: R	ent Paid to Affiliate Holding Company (EPC/OC)	\$ 144,000	
	Less: Fa	air Market Rent	\$ (100,000)	Sq. Feet Gross Rer
	Seller's	Discretionary Earnings (SDE)	\$ 253,672	5,000 \$





# Which Multiple is Reasonable?

What is the relationship between the Price / Earnings multiple and the Rate of Return (or Return on Investment / ROI)?

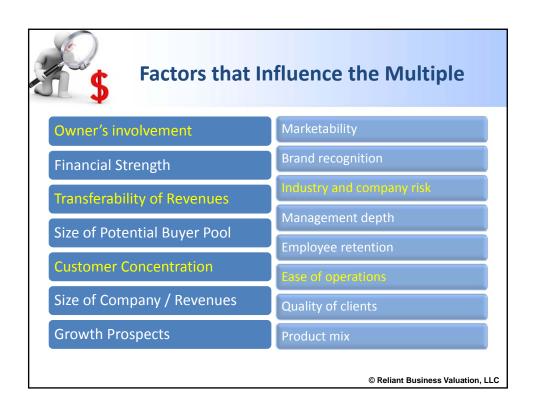
- Price / Earnings multiple of 2.0
  - 2 x Earnings = 2 year payback period = 1/2 or 50% Return on Investment
- Price / Earnings multiple of 3.0
  - 3 x Earnings = 3 year payback period = 1/3 or 33% Return on Investment
- Price / Earnings multiple of 4.0
  - 4 x Earnings = 4 year payback period = 1/4 or 25% Return on Investment
- Price / Earnings multiple of 5.0
  - 5 x Earnings = 5 year payback period = 1/5 or 20% Return on Investment

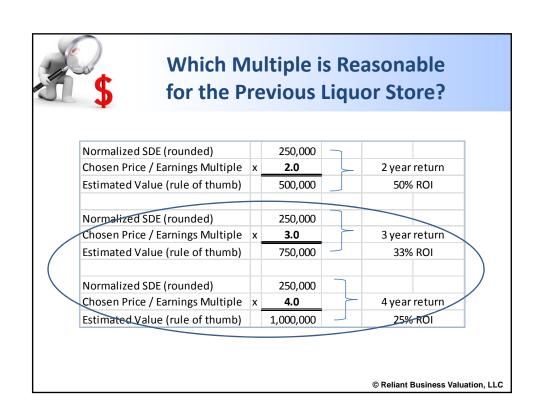
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# Which Multiple is Reasonable for the Previous Liquor Store?

Normalized SDE (rounded)		250,000	
Chosen Price / Earnings Multiple	х	2.0	2 year return
Estimated Value (rule of thumb)		500,000	50% ROI
Normalized SDE (rounded)		250,000	
Chosen Price / Earnings Multiple	х	3.0	3 year return
Estimated Value (rule of thumb)		750,000	33% ROI
Normalized SDE (rounded)		250,000	
Chosen Price / Earnings Multiple	х	4.0	4 year return
Estimated Value (rule of thumb)		1,000,000	25% ROI

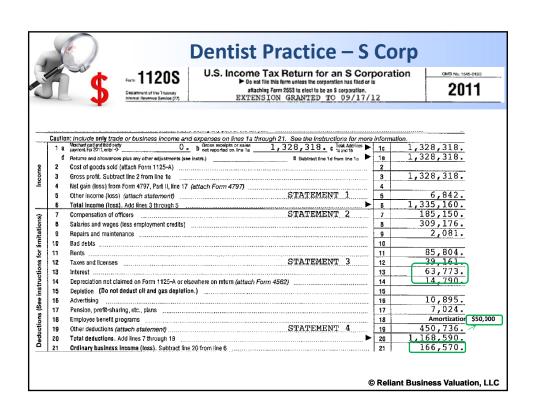


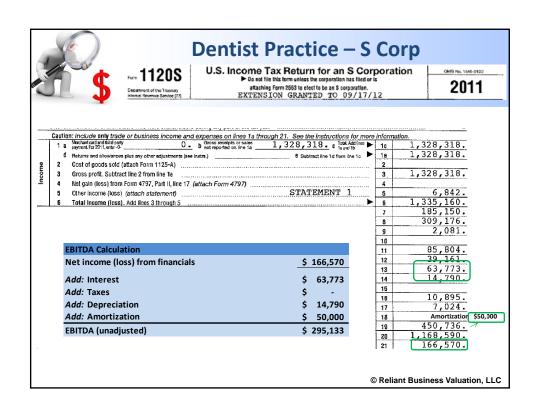


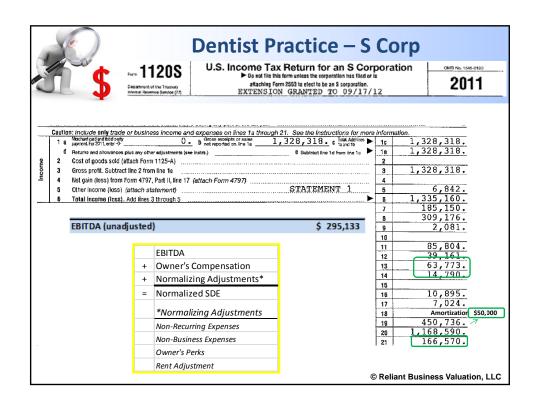


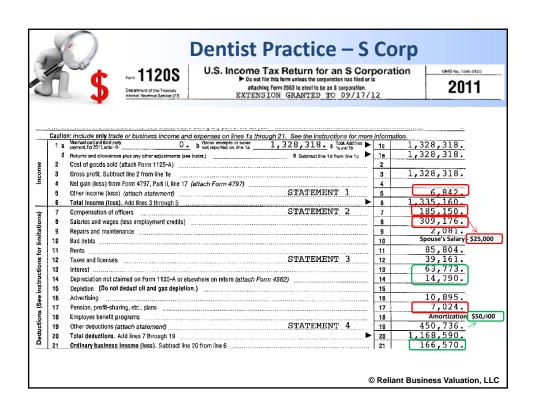
# Cash Flow – Valuations Recap (SDE)

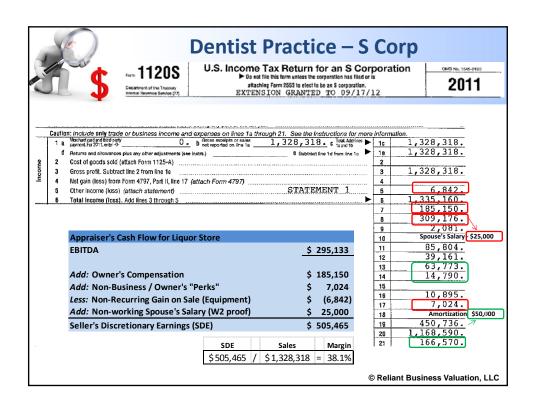
Appraiser's Cash Flow for Liquor Store	
EBITDA	\$ 189,672
Add: Owner's Compensation	\$ 15,000
Add: Non-Business / Non-Recurring / Owner's "Perks	s" \$ 5,000
Add: Rent Paid to Affiliate Holding Company (EPC/OC	\$ 144,000
Less: Fair Market Rent	\$ (100,000)
Seller's Discretionary Earnings (SDE)	\$ 253,672







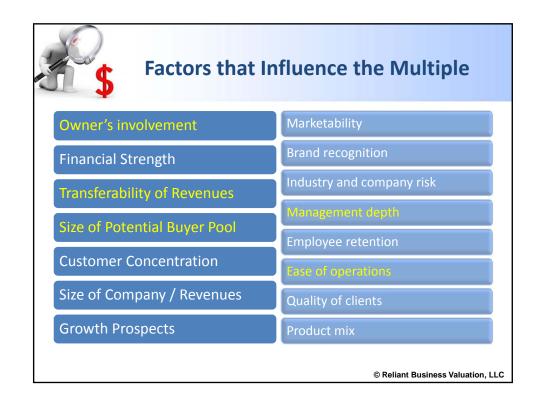






# Which Multiple is Reasonable for the Dentist Practice?

Normalized SDE (rounded) Chosen Price / Earnings Multiple	х	500,000 <b>3.0</b>	_	3 year return
Normalized CDE (rounded)		F00 000		
Estimated Value (rule of thumb)		1,000,000		50% ROI
Chosen Price / Earnings Multiple	х	2.0		2 year return
Normalized SDE (rounded)		500,000		
Estimated Value (rule of thumb)	Н	500,000		100% ROI
Chosen Price / Earnings Multiple	Х	1.0		1 year return
Normalized SDE (rounded)	Н	500,000		





# Which Multiple is Reasonable for the Dentist Practice?

	500,000		
х	1.0		1 year return
	500,000		100% ROI
Ш			
	500,000		
х	2.0		2 year return
	1,000,000		50% ROI
Н			
	500,000		
х	3.0		3 year return
	1,500,000		33% ROI
	x	x 1.0 500,000 x 2.0 1,000,000 x 3.0	x 1.0 500,000 500,000 x 2.0 1,000,000 x 3.0

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# **Factors that Influence the Multiple**

#### Diversification

- How many customers does the company have?
- Does any one single client make up for more than 15% of the company's sales?
  - -- Check the Aging AR Report
- What percentage of sales do the top 5 customers represent?
- Does the company have any vendors or suppliers in which they purchase more than 25% of the company's products/services?

#### Personal/Professional Goodwill

— If the owner of the company were to fall ill or a key employee were to leave, what effect would it have on company?



### **Factors that Influence the Multiple**

#### Barriers of Entry

– Are there any licenses, patents, etc. increasing barriers to entry for a competitor to offer similar products/services?

#### Recurring Revenue

 Does the company have recurring revenue model? (i.e. customer contracts which guarantee steady revenue stream)?

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# **Typical Multiples for Other Industries**

#### • Dentist Practice - 2.0x SDE multiple

- high chance of attrition if dentist sells
- small buyer pool (for the business)
- no brand recognition
- no depth in management structure

#### Franchised Restaurant - 3.0 – 4.0 SDE multiple

- little attrition upon sale
- large buyer pool (for the business)
- training manuals / franchise support
- ease of operations / ability to run absentee



# **Typical Multiples for Other Industries**

- Insurance Agency 3.0 5.0 SDE multiple
  - recurring revenues
  - new clients must exceed annual attrition (simple enough!)
  - large buyer pool (including other insurance agencies)
  - no customer concentration
- Home Health Care 3.0 4.0 SDE multiple
  - reliant on Medicaid vs. self-pay? Medicaid is risky...
  - large buyer pool
  - no customer concentration
  - possible large depth of management structure

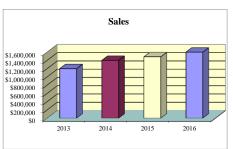
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# **Frequently Asked:**

- Question What year do you place most weight on?
- **Answer** It depends on growth, volatility, anomalies, etc.

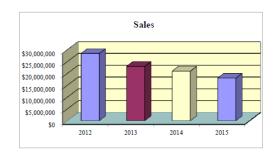






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## **Frequently Asked:**

- Question What financial statements do you prefer to prepare the business valuation?
- Answer The appraiser will utilize the most accurate financial statements available. Typically accrual statements are preferred. While cash accounting accurately tracks cash flow, it gives a false impression of revenue and expenses for certain industries. Therefore, accrual basis financials are preferred to show an accurate "live" overview of the company's performance. A reconciliation between the two should be requested.



### **Frequently Asked:**

- Question The buyer is purchasing three different businesses (for example restaurants), all owned by separate companies. Can you combine them into one report?
- Answer Yes, as long as there is one loan and the businesses are similar in nature (or the same franchise).
   If there are three separate loans, you need three separate valuations.

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### **Q&A** and Contact Information



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